

## **Electricity**

Electric is via a one pound coin meter which is situated in the cupboard above the microwave.

## **Heating & Hot Water**

Our chalet's are heated throughout with eco-heaters in each room to keep electricity costs low & there is a heated towel rail in Wight Waves & electric wall heater in Wight Sails bathrooms.

For hot water make sure the hot water switch is on, it's located in the kitchen & the shower is electric so heats its own water.

## **Wi-Fi**

Fast Wi-Fi internet access is provided. To connect the network name is: EE-Hub-Q8d3, password: HEN-move-audio

## **Cleaning**

We have provided some basic cleaning supplies, antiviral disinfectant & a toilet roll in our chalet for guests to use.

## **Chalet Equipment**

Our chalet's are well equipped & hopefully you will find everything you need for your self catering holiday. Please let us know of any breakages.

## **Equipment Hire**

A local company 'Isle of Wight Holiday Equipment Hire' offers a vast array of baby and toddler equipment and disability aids, along with more general items. The family-run, island business also provides welcome grocery hampers and bespoke shopping services to ensure your trip gets off to the best possible start. To find out more, simply log onto their website at [wighthires.com](http://wighthires.com), search for wight hires on Facebook, email [wighthires@gmail.com](mailto:wighthires@gmail.com) or call the company on 07476 940842.

## **Parking**

You can park in one of the communal spaces just a stone's throw from the chalets.

## **Outside furniture**

We have folding tables and four folding chairs for use outside & we ask if you can place them inside the chalet before you depart.

## **Outside areas**

There is a grassy area outside the chalet where children are welcome to play but they must be supervised at all times.

### **No Smoking**

Smoking or vaping is not permitted in our chalets.

### **Checking out**

Our check out time is 10am. This may be flexible depending when our next guests are arriving.

Please leave our chalet tidy & we ask kindly if you can empty your fridge & take all rubbish to the bins & leave all windows open to allow ventilation before our cleaners come in. Leave the 2 keys provided for use during your stay inside & lock the chalet using the key in the key safe.

### **Dogs**

Well behaved dogs are very welcome in our chalets but please be considerate and do not allow them onto the beds or furniture. Dogs are not allowed to be left unattended in the chalet & must be kept on a lead at all times whilst on the site. Please also make sure you clean up after your dog.

We have provided a ring & a tie out cable so dogs can be outside with you but they must be supervised & under no circumstances be left out there alone.

There is a tall dog gate provided also.

To get to the beach walk to the right & there are 2 gates onto the paths, one to the downs & beach & the other just to the beach & Sandown promenade. Dogs are allowed all year on this beach & on the beach opposite the derelict Grand Hotel. From 1st October to 1st May dogs are allowed on all the beaches. Do always check the signage in case of any change.

### **Emergencies**

Owners Rowena 07974 782345, Carl 07968 751646

Local Police – 0845 0454545

Emergency Services (Police, Ambulance, Fire) – 999

Doctor – Sandown Medical Centre – 01983 409292 out of hours 111

Hospital – St Mary's General Hospital, Newport 01983 524081

Dentist – Sandown Dental practise – 01983 405937

Vets – Pet Doctors, Lake, nr Sandown – 01983 408004

## **Fire**

We take the safety of our guests very seriously. We provide appropriate equipment to ensure the safety of all our guests.

- Smoke Detector
- Fire Blanket
- Fire Extinguisher
- Carbon Monoxide Detector

Please do not use candles or any other naked flames in the chalet. In the event of a fire you can find the fire extinguishers and a fire blanket in the entrance to the kitchen & whilst we hope you never have to use either please familiarise yourself with the instructions just in case they are needed.

We would like to remind you to never bring a disposable or any kind of BBQ into the chalet.

## **Health & Safety**

To look after yourself & Wight Waves & Wight Sails we would ask you to kindly read & adhere to the following:

The chalets can get condensation problems very quickly especially when the shower is used & or you are cooking. To prevent condensation from damaging the chalet we ask you to not fully close the windows whilst you are in the chalet. Please close them on the security lock so that air continues to flow. After a shower please open the bathroom window & if cooking a window or two.

## **Trip Hazards**

Please be aware that there is a trip hazard at the front door so be careful when stepping in & out of the chalet.

## **Slippery Floors**

Laminate & tiled floors can become slippery if they get wet so try to avoid walking too much moisture in from the bathroom or from outside. There is a mat inside the front door which may slide on the laminate so please be careful stepping in & out of the front door.

## **Waste and Recycling**

The site provides rubbish & some recycling bins located around the site. The nearest to our chalet are just to the left of the parking spaces. We do ask you to separate your rubbish before disposing of it. Glass – the small wheelie bin marked ‘glass’. Cardboard – the large bin marked ‘cardboard’. All other waste must be bagged up & disposed of the general refuse bin.

## **Local supermarkets etc.**

Sainsbury's Local & Co-op, Sandown High Street

Larger supermarkets Morrisons & Aldi in Lake, nr Sandown.

Tesco Extra in Ryde

Post Office – Sandown Post Office, 6 Albert Road, Sandown, PO36 8AW.

Banks – Lloyds Bank, 3 Regent Street, Shanklin, PO36 8ET

Cash machine – Sainsbury's local & Co op

Chemist – Boots in Sandown High Street

Nearest Petrol Stations – Esso, 132, Avenue Road, Sandown, PO36 9PU & Morrison's Lake.

Tourist information – The Holiday Shop, 37, High Street, Sandown, PO36 8DE.

### **Tourist Parking Permits**

If you think you will be regularly driving & parking in various places on the Island it may well be worth you purchasing an IOW council tourist parking permit.

Follow this link for more info:

<https://www.iow.gov.uk/Visitors/Parking-and-Travel/Parking-Permits/Tourist-permits1>

You can also purchase a permit via the parking app PayByPhone.

### **Public Transport**

#### **Buses**

The Isle of Wight has a fantastic bus service network with frequent services connecting most parts of the Island to all major towns. The Island Breezer open top service is worth a trip for amazing views & sightseeing. For the nearest bus stop to our chalet turn left out of Sandown Bay Holiday Centre & its just a 100 yard walk down the hill. See the link below for live bus information.

<http://www.islandbuses.info/service.shtml?serviceid=1341>

Island Trains run the Island line between Ryde and Shanklin, serving Smallbrook junction, Brading, Sandown, Lake & Shanklin.

#### **Taxis**

Lake Taxis 01983 402641

Door 2 Door 01983 404554

Sandown Taxis 01983 404700

Ace Taxis 01983 868666

Redline Taxis 01983 404444

J J's Taxis 01983 401980

Meteor Taxis 01983 404272

Akar Takis 01983 401233

Earlybird 01983 407118

### **The local area**

Yaverland has the most magnificent beach, just a 5 minute walk from our chalet. This stunning beach at the end of Sandown Bay & Yaverland offers safe swimming in its clean, crisp waters, sandy beach & fossil hunting by the beautiful cliffs. Please be aware of tide times on this beach especially if out walking towards the white cliff. Also its best only to walk by the red cliff at low tide due to the risk of small landslides. A nice circular walk from the chalet is to take the path right from the site down to the beach, walk along the beach & just before the red cliff take the path up & then left back to the site.

Link for tide times, water temperature & forecasts below:

<https://www.tideschart.com/United-Kingdom/England/Isle-of-Wight/Yaverland-Beach/>

Sandown has a huge expanse of safe beaches extending all the way to Shanklin & is known for being a family friendly resort. There is plenty to do in Sandown, from Sandown pier, pitch & putt to an 18 hole golf course. The Isle of Wight Zoo, world renowned tiger & big Cat Sanctuary & nearby is Dinosaur Isle, a museum which operates regular public fossil walks. In the summer months surf school operates as does a lifeguard station.

A must is a drive along the Military Road (A3055), it has been voted in the top 10 scenic roads in the UK. It runs from Chale until Freshwater Bay, and runs almost along the cliff edge with sea to one side & rolling downs on the other. This route will also take you past Black Gang Chine a must with children & from Freshwater you can continue too Alum Bay for the famous coloured Sands & Needles, where you can take the cable car down to the beach & boat trips to the 'Needles'.

### **Other Places of interest & places and areas we have enjoyed visiting.**

<https://www.english-heritage.org.co.uk/places/osbourne-house>

<https://www.quarrabbey.org>

<https://www.english-heritage.org.uk/places/carisbroke-castle>

<http://www.nationaltrust.org.uk/mottistone-gardens-and-estate>

**Yarmouth** – The historic port town sits at the mouth of the River Yar & has some of the oldest architecture in the Isle of Wight including a 16th Century castle. Wander the lovely cobbled streets & for lunch or dinner visit The George, La Cucina, On the Rocks, or The Terrace all of them are excellent.

**Cowes** – A lovely little town & is the home of Cowes Week, the oldest & biggest sailing regatta. Just wander around the cobbled streets, shop in some lovely individual shops & admire the amazing array of yacht's & speed boats.

**Folly inn pub** ,great location by river medina PO32 6NB

**Bembridge /St Helens** and **Seaview** areas are also very nice and some lovely beaches.

**Steam railway** at Havenstreet <https://www.iwsteamrailway.co.uk>

**Ventnor Botanic Gardens** – The UK's hottest garden [www.botanic.co.uk](http://www.botanic.co.uk)

There is also a huge network of footpaths & cycle routes on the island, see the links below

[https://www.cowesharbourcommission.co.uk/walks\\_and\\_cycle\\_routes](https://www.cowesharbourcommission.co.uk/walks_and_cycle_routes)

<https://www.sustrans.org.uk/ncn/map/route/across-the-isle-of-wight>

For **'Gin Lovers'** a visit to the Isle of Wight's Distillery is a must, tours, tasting & more [www.isleofwightdistillery.com](http://www.isleofwightdistillery.com)

These are just a handful of many things you can see & visit in the Isle of Wight.

### **Places of interest for children**

Where do I start...there is so much to do for children, in Sandown alone aside from the beach there is lots to do as mentioned above.

Whitecliff Bay in nearby Bembridge has a beautiful sandy beach & here there is [adventureactivitiesisleofwight.co.uk](http://adventureactivitiesisleofwight.co.uk) who offer paddleboarding & Kayaking. There is a café on the beach for the adults too.

Black Gang Chine – land of Imagination, Robin Hill Country & Adventure Park, Alum Bay & The Needles, Isle of Wight Zoo, Amazon World, Monkey Haven, Tapnell Farm Park & so much more.

Check out <https://www.isleofwightguru.co.uk/activities-for-children-and-families-on-the-isle-of-wight.html> for more ideas.

### **Dog friendly IOW**

Here you can find all the dog friendly beaches, attractions & places to eat.

<https://www.isleofwightguru.co.uk/dog-friendly-isle-of-wight-holidays.html>

## **Rainy day attractions**

<https://www.isleofwightguru.co.uk/rainy-day-activities-on-the-isle-of-wight.html>

You can pick up a FREE guide to the Isle of Wight on both Red Funnel & Wightlink ferries.

## **Local Produce**

For local produce meat, cheese and seafood, in Bembridge you have a great butcher, **W.W. Woodford & Son** ( try the sausage roll featured on a James Martin's programme) & a great fish shop **Captain Stan's** If you haven't realised already the IOW is famous for Crab. **The best dressed crab**, in Bembridge harbour, has a floating restaurant & it is superb & they now also have a sister restaurant on the beach at Bembridge called 'Harbour View'.

**The Dairyman's Daughter**, pub, shops & crafts has a butcher too & I have been told the Navy Sausages are amazing.

**Bridlesford Farm Shop** - for their homemade milk, butter, cheese, the best tomatoes ever & much more. You will pass this en-route to our chalet not too far from the ferry so can always stop for supplies on the way. It has a very nice Café too.

[www.visitisleofwight.co.uk](http://www.visitisleofwight.co.uk) or <https://www.isleofwightguru.co.uk> you will find everything you need to know on these 2 excellent websites.